
NICHOLAS HJELMBERG



+46 708 72 98 82

nicholas.hjelmberg@gmail.com

[linkedin.com/in/nicholashjelmberg](https://www.linkedin.com/in/nicholashjelmberg)

Fältvägen 6
SE-132 35 Saltsjö-Boo

www.nicholashjelmberg.se

Profile

Nicholas Hjelmberg works as a Quality Assurance Consultant at QESTIT. Throughout his career, he has engaged in both business and IT sectors, recently serving as a Quality Manager at Systembolaget in Stockholm. Before that, he held positions as a Senior IT Consultant at SQS and Accenture, and as a Controller at Softronic. Additionally, Nicholas has presented at EuroSTAR and created educational board games on testing.

Nicholas specializes in quality assurance and testing. His expertise spans the entire quality effort from business case development to deployment, including strategizing on quality at both program and corporate levels. He has successfully led large technical and functional test teams during the implementation of complex systems, often collaborating closely with clients, third-party suppliers, and offshore resources. His functional expertise is in Finance and Business Intelligence, while his industrial focus includes Retail, Banking, and Telecom sectors.

Nicholas holds a CEMS Master's in International Management from the Stockholm School of Economics and has earned certifications in project and test management.

Experience

Quality Assurance Consultant, Sestet, Stockholm — 2024-present
Consultant specialising in test management and strategy.

Service & Quality Manager, Systembolaget, Stockholm — 2016-2024

Systembolaget AB is aiming at running more of their IT operations in-house and I joined to leverage my quality work experience at a company where quality has the top priority. I am particularly proud of having realized my philosophy of continuous quality work throughout the project life cycle.

- Change, Release and Problem Manager, introducing a SAFe framework for development and integrating it with existing ITIL processes
- Test manager at internal projects, including two ERP upgrades (IFS), managing 50+ testers and 1 200+ test cases
- System administrator of test tools, including Quality Center and Azure Devops
- Test automation, including Selenium and UI Path
- Custom Microsoft solutions, including Power Apps (evaluation app used by our 500+ stores), Power BI (consolidation of test tool data), and Power Automate (automating Azure Devops workflows)
- Vice chairman at Akademikerföreningen (local trade union)

Senior consultant, SQS, Stockholm — 2014-2016

Consultant specializing in test and quality management:

- Telia BI-X: Program test and quality manager for new data lake system based on Hadoop

Senior consultant and co-owner, Monobrow, Stockholm — 2012-2014

Building test and quality branch in new consultancy firm aiming at helping clients to excel in digital business:

-
- Telia BI-X: Program test and quality manager for new BI system based on Teradata and SAP BO

Test specialist, Accenture, Stockholm — 2005-2012

Consultant specializing in test management:

- Systembolaget: System and acceptance test for warehouse management system (CDC), acceptance test for ERP system (IFS), integration and performance test for cash register system (Extenda)
- Folksam Solvency II: Integration and system test for Solvency II compliance system based on SAS BI
- Nordea Transformation Program: Strategy for offshore test organization
- Pfizer Divestiture (Dublin): Integration test of Oracle eBusiness
- Canal Digital (Oslo): Integration test of Oracle eBusiness
- Save the Children: Process analysis and transformation
- Internal (continuous): Recruiting of graduates and experienced hires, mentor for new joiners, lead coach for introductory and test trainings

Controller, Softronic, Stockholm — 2001-2005

Consultant, later controller and system administrator:

- Administrating finance system (Visma) and building reports (VB, Excel)
- Preparing monthly and annual reports
- Setting up new consultancy group for CRM and telecom
- Hyresgästföreningen: End-user training in Microsoft Office
- Telenor: End-user training in Oracle Discoverer, report creation using Oracle Discoverer, assets conversion using Oracle Fixed Assets

Consultant, Cap Gemini, Stockholm — 2000-2001

Consultant specializing in test management

Consultant, Deloitte Consulting, London — 1998-2000

Consultant specializing in ERP configuration

Process Analyst, Kellogg Company, Manchester — 1998-2000

Shared service center setup, Oracle Financials implementation

Education

Stockholm School of Economics — CEMS Master's, 1992-1997

Norwegian School of Economics, Bergen — Exchange Semester, 1996

University of Stockholm — Master of Political Science, 1993-2003

Royal Institute of Technology — Various Oracle Courses, 2005-2008

Skills and Certificates

- Certifications: SAFe 5 Agilist, ITIL 4, ISTQB (Foundation and Advanced), PMI Project Management Professional, Quality Center, Quick Test Professional
 - Systems and Tools: IFS, CDC, Extenda, Symphony, CSOD, SAP BO, SAS BI, BizTalk, Web Services, SoapUI, Jira, Oracle eBusiness, TOAD, Visma, Siebel
 - Programming: Power BI, Power Automate, SQL, PL/SQL, HTML, XML, PHP, Javascript, Visual Basic, FileMaker, UNIX
 - Methodologies: SAFe, ITIL, TMMi, Scrum, Kanban, Accenture Delivery Methodology, TS PROMO, RUP
-

-
- Languages: Swedish (native), English (fluent), German (experienced), Greek
 - Honors and awards: Speaker at EuroSTAR 2016, TestCon 2016, and UKSTAR 2018
 - Other: Board member Stockholm Chess Federation and Nacka Chess Club
-